



## IREN: THE MULTI-UTILITY SHAPING TOMORROW EVERYDAY

**Iren** is the leading multi-utility company in the Northwest of Italy in the fields of **electricity**, **gas**, thermal energy for **district heating**, **energy efficiency** and of the management of **integrated water**, **environmental** and **technological services**.

Present in Piedmont, Liguria, Emilia Romagna and Tuscany, but projected into a wider multi-regional catchment, the Group operates in the territories with a multiplicity of services such as: the production of electricity (already today 75% derived from renewable sources) and thermal energy for district heating, a sector in which Iren is the national leader; the implementation of technological solutions for energy efficiency and smart cities to support the Public Administration; the management of the integrated waste cycle (where it boasts percentages of separate collection with peaks of 80%); the development of circular economy solutions thanks to over 40 waste treatment plants; the management and enhancement of the integrated water cycle and electricity and gas distribution networks with high-efficiency performance; the strengthening of a support and sales network for the benefit of the 2 million customers through physical branches, call centres and apps.

Iren delivers its services thanks to approximately **9,000 employees** and with a portfolio of **approximately 2 million customers in the energy sector**, **2.8 million inhabitants served in the integrated water cycle** and **3.1 million inhabitants in the environmental cycle**.

Thanks to a **high technological know-how**, a **long-term vision** and a **significant investment capacity**, Iren is a **reference partner for communities and public administrations** in projects to **enhance the territories**, projecting them into a path of **sustainable growth**.

With these objectives, in 2021 Iren approved a ten-year strategic plan, the most ambitious in the history of the multi-utility company, with 12.7 billion in investments by 2030, which is based on three fundamental pillars: ecological transition, attention to the territory and quality of the service.

In line with these missions, **Iren supports a vast network of national and local events and initiatives**, working alongside local realities to **promote culture** - understood as art, creativity and heritage - **as a tool for development**.

The company is at the side of institutions, entities and projects that stand out for their roots in the local tradition and their innovative contribution, in line with Iren's values and objectives: a commitment that has always characterised the Group's action and one that is capable of creating value for communities through the passions that animate them.

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